



FERRIS COFFEE EDUCATION & TRAINING LAB

Cancellation Policies & Refunds

Class Size

- Classes are limited to 8 people, with a maximum capacity of 18 people in the Ferris Coffee Education & Training Lab facility.
- Once a class is full no further reservations will be accepted. Occasionally a spot may re-open for a booked class. If you desire to be notified of any cancellations for a particular class please fill out a contact form with your details in the body.

Payments

- Reservations can be made as far in advance as the schedule allows.
- Payments are made through our secure website reservation system where PayPal payments or any credit card may be used.
- If you have a special need please fill out our contact form and we will try to work with you.

Cancellations, Transfers or Exchanges

- Because of the small size of The Ferris Coffee Education & Training Lab classes, and the planning needed for many attendees to register far in advance once a class is registered, no refunds will be given.
- You may exchange or transfer a confirmed reservation to another person without penalty (please confirm with the Ferris Coffee Education & Training Lab ahead of time).

IMPORTANT

- If the Ferris Coffee Education & Training Lab must cancel a class, reservations can be transferred to another class time or you may obtain a full refund.
- The Ferris Coffee Education & Training Lab assumes no responsibility for cancelled events.
- The Ferris Coffee Education & Training Lab also recommends refundable airline/train/other tickets if travel is needed.

